

Appendix B: Business as Usual Measures with “succeeding” or “on schedule” (Green) or “no data” status’

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
5	Non domestic rates collected as a % of non domestic rates due	98.9%	98.0%	
7	Maintain at least a satisfactory level of litter, detritus and graffiti (YTD)	Satisfactory	Satisfactory	
11	Hold Advisory Group Open Forums	6	4	
13	% of public questions at formal meetings responded to in writing within 5 w/days of the meeting	100%	100%	
14	% of petitions responded to within a maximum of 4 months	100%	80%	
15	No. of corporate and school staff enrolled onto training funded through the apprenticeship levy	111	56	

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
16	No. of young people attending/involved in work experience and project work opportunities	57	20	
18	Employee engagement score recorded in the Employee Experience Survey (EES)	52%	50%	
19	% of employees who would recommend West Berkshire Council as a great place to work (EES)	58%	50%	
22	Review how we recognise staff performance and make changes accordingly (31/12/24)	Complete (G)	31/12/24	Staff and Team Performance will be recognised at the annual conference being organised by the Employee Experience Specialist and Advisor. The Employee Engagement Forum will pick up recognition as a subject going forward and celebrate successes.
25	Ofsted rating of at least "Good" for our Children and Family Service	Good	Good	
27	% of verified rough sleepers in West Berkshire offered accommodation when first identified	100%	100%	
28	No. of rough sleepers at the end of each quarter (maximum)	5	6	

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
31	No. of weeks taken to be assessed by the Emotional Health Academy (Average)	6	6	
34	% of vulnerable adults supported through the Three Conversations Model - preventative level (Tier 1)	92%	87%	
35	% of repeat referrals to Children's Services within 12 months of a previous referral	22%	22%	
37	% of Children in Care who've had 3 or more placements during the past year	10%	12%	This continues to be an improving picture, placement moves occur when placements breakdown, some of the reasons behind this is multi-faceted and can be linked to placements given notice which leads to a move, we do all we can to prevent this and the improving picture is linked to hard work with providers, foster carers, and families to prevent breakdown. This is an area which is scrutinised and reviewed on a regular basis via our Performance Board. As of the end of March this is at 10%.
38	% of our Care Leavers (aged 19-21) in employment, education or training	68%	60%	
39	Av. No. of days taken to make a full decision on new Housing Benefit claims	18.4	18.5	

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
40	% of S42 safeguarding enquiries where a risk was identified and that risk was reduced/removed	97%	90%	
51	% of ‘Major’ planning applications determined within time	95%	66%	
52	% of ‘Non-Major’ planning applications determined within time	86%	77%	
64	No. of local authority maintained schools	64	64	
73	No. of schemes delivered for residents to install solar panels and other clean energy systems	1	1 in 2024/25	
77	No. of District-wide initiatives to enable local action on carbon reduction	4	4	
83	No. of activities delivered to increase education about recycling	49	28	

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
92	No. of supported internships for young people with EHCP (Education, Health and Care Plans)	10	4	
98	Complete the first phase of works on Newbury Wharf (31/12/24)	Complete (G)	31/12/24	Phase one of the Wharf (Peace Garden) is now complete and will be open to the public on 6th of July (event coordinated with the opening of Tudor Garden at Shaw House). Phase 2 of the Peace Garden, and the rest of Waterside area of the Wharf, will be delivered during the current financial year and is dependent on the delivery of sheet piling works. Delivery of sheet piling works should not take longer than 6 weeks to deliver. Commencement of these works is subject to permits from the EA (Environment Agency) and the CRT (Canal and River Trust).
99	Review & update the Bond Riverside regeneration programme, incl. a Place-Making Strategy (31/12/24)	Complete (G)	Complete (G)	
100	Agree plans for sports at Faraday Road through working with the local sporting community (31/12/24)	Complete (G)	Complete (G)	
101	% of the unclassified road network in need of repair	5%	5%	
102	Adopt the Highway Asset Management Plan (31/12/25)	On schedule (G)	On schedule (G)	

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
104	% of flood prevention and drainage improvement schemes, listed in the capital programme, completed	100%	90%	
108	% of parish/town councils requesting support to develop Neighbourhood Development Plans assisted	100%	100%	
109	No. of Community forums held	3	3	
110	% of Children in Care Reviews where the young person contributed to their review	95%	90%	
114	No. of initiatives implemented with partners to reduce and prevent crime in West Berkshire	17	4	No new initiatives in Q4 Safer Streets Fund 5 Project coming to an end but work in the Greenham area will continue.
115	Implement a pilot 20mph limit zone with a view to District wide roll-out (31/03/25)	Complete (G)	31/03/25	20mph speed limit in Theale implemented in October 2024.

BaU measures reporting as “succeeding” or “on schedule” (Green)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
116	No. of people attending physical events and activities across Culture and Library Services	59,813	52,000	
117	No. of arts-based events provided in community libraries by arts providers	76	20	
120	% of newly built playgrounds that have disabled access equipment installed	100%	100%	No new playgrounds built in Q4 2024/25
131	Plan a refreshed offer for Home to School Transport (31/12/24)	Complete (G)	31/12/24	Internal Governance has decided on additional capacity required to support the transformation project. Policy reviewed and re-written during Q2 204/25.
132	Funding available as grants for village halls through Rural England Prosperity Fund	£100,000	£100,000 by 31/03/25	All of the £100k Rural England Prosperity Fund money was allocated to bids and paid out by 31 March 2025.

BaU measures reporting as “no data” (Grey)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
44	No. of school holiday sessions (including lunch) delivered through HAF funding			HAF is continuing until at least Easter 2026, funding was confirmed in March 2025. Reporting will recommence from Q1 2025/26.

BaU measures reporting as “no data” (Grey)				
CSDP No.	Measure	Actual YTD	Target YTD	Comment
54	% of affordable dwellings (social rent and shared ownership) that are social rent		26%	Annual measure. Expected to be reported in quarter 3